

## UPDATE ON OFFICE VISITS FOR THE WEEK OF 3/16/2020: (We know this is long, but please read and share!!!)

In our efforts to help control the spread of COVID-19 as well as to keep our patients and their families safe, we have implemented changes to how our clinic will run this week. Please keep checking back as procedures may change throughout the week.

All patients and caregivers must be screened upon arrival to clinic. You will be given a screening questionnaire upon arrival. Complete the screen and return it to our staff member and immediately return to your car. Please stay at least 6 feet from other families completing this form while at the check-in desk. You can ask a staff member to hand you the form and complete it in your car before returning it. Our waiting room is limited access only at this time.

Once the screen is received, it will be reviewed to determine if there is any risk of possible COVID-19. Children with unknown illnesses may be required to wear a mask or other face cover when entering the clinic. Please prepare your child for this as well as preparing them to see our staff in masks.

You will receive a call on the cell phone you indicated on your screening form when we have a room available for your child. You may want to bring activities to entertain your child with in the car while waiting.

If you indicated your child has had no fever on your screening form, we will take their temperature prior to putting them in a room.

We will have designated exam rooms within the office for sick children and well children. All of our toys and coloring supplies have been removed from the exam rooms. We also have designated sick and well nurses. Please let your children know they may not be able to hug their favorite nurses (and doctors) in our efforts to prevent the spread of infection.

We strongly request that only 1 additional person accompany each patient. The maximum allowed will be 2.

You can only enter our clinic from our main entrance.



We strongly encourage patients to have an Appointment or call for a Work-In appointment to be seen to provide optimal patient flow. Walk-ins are strongly discouraged.

Please be patient with us as we work to see what will work best so that we may continue to offer the absolute best care to your children. This is a constantly changing situation, so please check for updates as well.

Sincerely, Gerald A. Stagg, MD, FAAP Joel D. Chapman, MD, FAAP J. Colton Bradshaw, MD, FAAP Michael D. Henry, MD, FAAP